

2010 Marks Major Changes for HEPACO

HEPACO has undergone several major changes over the past year. As part of our ongoing strategic plans and expansion efforts, HEPACO opened new locations in Baltimore, Maryland and Theodore, Alabama. In addition, HEPACO successfully closed on the acquisition of the assets of REACT Environmental Services, marking its entry into the Northeast. We continue to strive to broaden our horizons, both in terms of geographic area and service capabilities.

While conducting our normal day-to-day operations, our Team also played key roles in major oil spills along the Gulf Coast as well as in Michigan. Our Team witnessed unforeseen environmental issues, true crisis management, and persevered to meet our clients' needs throughout these major incidents. Needless to say, the year presented numerous challenges, and I am proud to say that our Team passed them all with flying colors.

While we are proud of our history and our track record, we are primarily concerned about the future. We are very excited about the prospects for 2011 and beyond. What can we do to help your team reach its goals? ▲



Ronald L. Horton, Sr.
President & CEO

I long to accomplish a great and noble task, but it is my chief duty to accomplish small tasks as if they were great and noble.

-Helen Keller

HEPACO and REACT Environmental Join Forces

We are pleased to pass along some exciting news: HEPACO has recently completed a new partnership with the acquisition of REACT Environmental Services, Inc. REACT has been providing quality emergency response, industrial maintenance, remediation, and other services in the Northeast for over twenty years. REACT presently maintains locations in Bethlehem, Philadelphia, and Pittsburgh, Pennsylvania, as well as Gloucester City, New Jersey. Long respected in our industry, REACT has earned a reputation for successfully completing challenging projects safely and on time. CSX Transportation recognized REACT's founder, Mr. Ron Gould, with a special award in 2010 for his outstanding service over the years.



Ron Horton, Sr. (left) and Ron Gould

Ron and Mr. Craig Curry will continue to deliver high quality services throughout their areas as well as contribute to HEPACO's overall success.

HEPACO is excited to welcome the new team members with the addition of REACT. We believe that this addition will enhance the HEPACO Team in many ways and we are excited about what this will mean to our Team as well as our clients. Including the REACT locations in the Northeast, HEPACO now offers its services from 23 locations in the eastern United States. ▲

Ron Gould
Phone: (800) 326-2439
Mobile: (215) 208-4911
Email: rgould@reactenv.com

Craig Curry
Phone: (856) 456-6630
Mobile: (609) 744-3124
Email: ccurry@reactenv.com

24-Hour Emergency Response
(800) 326-2439

Following the closing on December 8, 2010, from left: Craig Curry, Ron Horton Jr., Ron Horton Sr., Ron Gould, Vonda Hall, and Richard Horton.



HEALTH & SAFETY CORNER



Aggressive Driving



The National Highway Traffic Safety Administration (NHTSA) defines aggressive driving as *“the operation of a motor vehicle in a manner which endangers or which is likely to endanger persons or property.”* Part of the problem of aggressive driving involves an emotional impairment that prevents the driver from considering the needs of other drivers.

- Aggressive drivers don't typically think about other drivers, unless they see them as obstacles or enemies.
- Aggressive drivers turn the rules upside down, looking at roadways as places for competition rather than cooperation.
- Aggressive driving refers to behavior which endangers others, unlike “road rage” which infers that the driver uses his vehicle as a weapon to harm or kill another person.

Examples of aggressive driving include tailgating, speeding, failure to stop at signals, improper and frequent lane changes, failure to signal, crossing solid lines on the road, improper passing, and scolding behaviors like flashing headlights, excessive horn blowing, yelling or gesturing. We must always avoid being aggressive drivers. The following are some recommendations to do just that:

- Allow more time whenever possible; be reasonable with your timing.
- Obey the law and be courteous on the road.
- Don't let bad habits of others influence your driving.

How do we avoid falling victim to an aggressive driver?

- Avoid aggressive behavior in your own driving.
- Drive safely.
- Give way to aggressive drivers.

In summary, take care of yourself and other drivers. Be courteous and law abiding. Follow the golden rule.



Alabama Expansion

HEPACO is excited to announce an additional organic expansion with its entry into the Mobile, Alabama market. The new location is strategically located near Interstate 10 and is situated near the west side of Mobile Bay in Theodore, Alabama.



5995 Rangeline Road, Theodore, AL 36582
 Phone: (251) 706-5841
 Fax: (251) 443-6287
 24-Hour Emergency Response
 (800) 888-7689

HEPACO opened this location in mid 2010 in response to its ongoing operations in assisting its clients with the Deepwater Horizon Incident. This new location will assist HEPACO in better serving its clients along the Gulf Coast. It will also enhance our existing capabilities in the southeast.

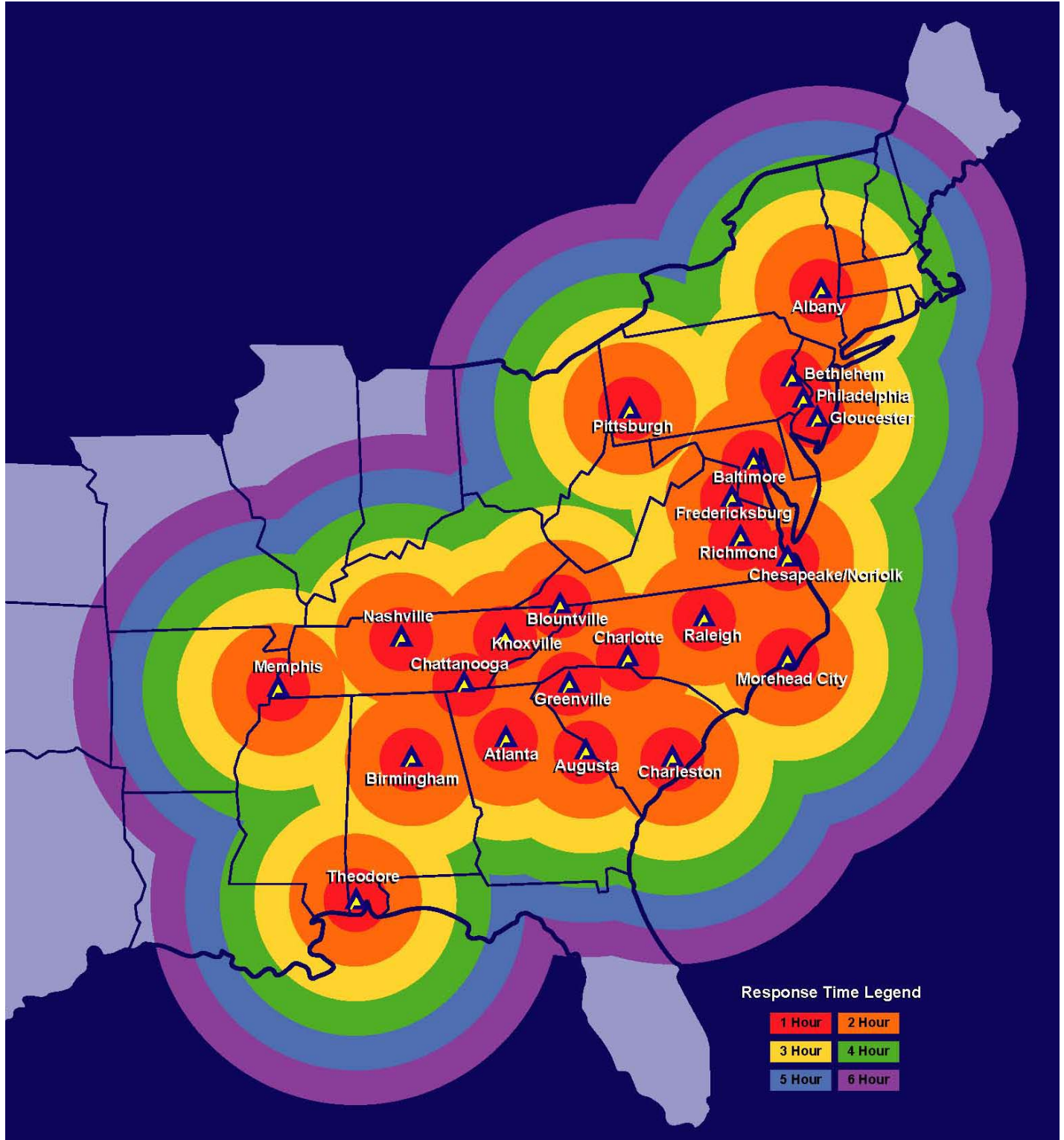
With this expansion, HEPACO now has twenty-three locations in our system. Please see the coverage area map on **page 3** to see the HEPACO office nearest to you. ▲

HEPACO Expands Capabilities With Beach Cleaning Equipment

HEPACO has expanded its service line capabilities with the recent addition of twenty beach cleaning machines: fourteen Beach Tech 2000 machines and six Beach Tech 3000 machines. These machines, which are pulled by tractors, are utilized to screen sand to remove tar balls, trash, or other debris from the sand. HEPACO is excited to have this new capability and can now offer beach cleaning services in both contaminated and non-contaminated situations. This equipment is strategically located throughout HEPACO's system.



Response Centers and Time Map





HAZMATTERS is published by
 HEPACO, Inc.
 P.O. Box 26308
 Charlotte, NC 28221
 (800) 888-7689 or (704) 598-9782
 Fax: (704) 598-7823
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<http://www.hepaco.com>
 For information about HEPACO's
 services, send e-mail to:
info@hepaco.com

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 Charlotte, NC 28221

HEPACO offers many environmental services

HEPACO provides a wide range of environmental contracting and management services, encompassing the following areas:

Environmental Remediation

- ✓ Groundwater Remediation Systems
- ✓ Soil Remediation
- ✓ Lagoons/Landfills
- ✓ Storage Tanks
- ✓ Aggressive Fluid Vapor Recovery (AFVR)

Facility Decontamination and Decommissioning

Emergency Response

- ✓ Roadways
- ✓ Waterways
- ✓ Railways
- ✓ Plant Sites
- ✓ High-Pressure Transfer

Hazardous Waste Management

Abatement Services

- ✓ Asbestos
- ✓ Lead
- ✓ Indoor Air Quality/Mold Remediation

**Industrial Maintenance/
 Environmental Quality**

- ✓ Vacuum Trucks
- ✓ Tank Cleaning
- ✓ Process Line Cleaning
- ✓ Facility Cleaning

Contacts

1-800-888-7689

**Carolinas/East Tennessee
 Regional Office**

Charlotte, NC
 Regional Mgr.: Richard Horton
 ER Contact: Bob Baxter

Response Centers:

- Charleston, SC**
- Greenville, SC**
- Raleigh (Cary), NC**
- Blountville, TN**
- Chattanooga, TN**
- Knoxville, TN**

Atlanta Regional Office

Tucker, GA
 Regional Mgr.: Kevin Schmuengerow
 ER Contact: Robert Wood

Response Centers:

- Augusta, GA**
- Birmingham, AL**
- Theodore, AL**

Northeast Regional Office

Gloucester City, NJ
 Regional Mgr.: Craig Curry
 ER Contact: Ron Gould

Response Centers:

- Albany, NY**
- Pittsburgh, PA**
- Philadelphia, PA**
- Bethlehem, PA**

Memphis Regional Office

Memphis, TN
 Regional Mgr.: Glenn Blasingame
 ER Contact: Louis Pirani

Response Center:

Nashville, TN

Mid-Atlantic Regional Office

Chesapeake, VA
 Regional Mgr.: Bob May
 ER Contact: Bryan Genzler

Response Centers:

- Baltimore, MD**
- Fredericksburg, VA**
- Norfolk, VA**
- Richmond, VA**

*24-Hour
 Emergency Response Hotline*
1-800-888-7689
Qualified Emergency Responder