

HEPACO Honored with Quality Award

March 2008

HEPACO Team and Friends of HEPACO,

As most of you know, HEPACO's Mission is ***"to constantly deliver superior service to our customers and be recognized as the preferred provider within the markets we serve."*** Our continued progress in striving toward this mission was recognized again this year. It is my great pleasure to announce to you that the **HEPACO Team** has again received the most coveted award in our industry! CSX Transportation, Inc.'s Hazardous Material Systems Team has awarded HEPACO the **"2007 Performance Quality Award."**

This award was bestowed to HEPACO as part of CSX Transportation's Emergency Response Preferred Provider Program at the annual Public Safety & Environment Conference held in Savannah, Georgia.

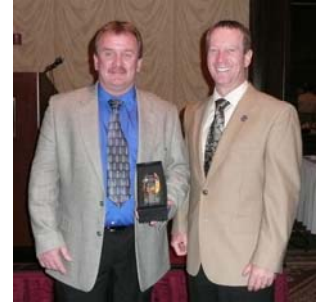


Ron Horton, Sr. and Mike Lunsford

Winning this award even one time is a tremendous accomplishment and a testament to the excellent service that our team provides to a critically important client in CSX. With this in mind, we are especially proud to note that HEPACO has now won this prestigious award two years in a row, and three times in the past five years. While we are proud of these accomplishments, we have no intention of resting on our laurels. We are very committed to the goal of earning this recognition for the third time in a row next spring. We have some tough competition, but we know that we have the team that can make this dream a reality!

Each of the CSXT Hazardous Material Systems managers gives a **Field Services Award** to an outstanding performer in his or her geographic territory each year. In addition to HEPACO winning the company award, we were honored to have two outstanding members of our team earn this individual recognition.

Mr. **Bob Baxter** of our Charlotte Office received the Field Services Award from Mr. **Harry Hopes** of CSXT. We are proud to note that Mr. Baxter, Emergency Response Manager, has been a member of the HEPACO team for more than ten years. Also of note is that this was not the first time he has been so honored. Mr. Baxter also received a Field Services Award at the 2005 Conference.



Bob Baxter and Harry Hopes



Jon Francisco and Mike Austin

Mr. **Jon Francisco** of our Richmond Office received the Field Services Award from Mr. **Mike Austin** of CSXT. We are proud to note that Mr. Francisco, the Branch Manager of our Richmond Office, has been a member of the HEPACO Team for more than 11 years.

Please give both of these outstanding performers a pat on the back and congratulate each of them for providing their dedication and uncompromised excellence to each day's work.

HEPACO Team, you are to be commended for these accomplishments as well. While we regret that the entire team could not be on hand to witness the presentation of these awards, we want you to know that you are the reason that HEPACO is in a position to compete for these awards in the first place. Our Regional Managers, Branch Managers, Administrators, Accounting Team, Project Managers, Supervisors, Safety Committee, and our Technicians all had a hand in this success. You comprise the best team in this industry and we will continue to strive to improve our performance each day.

Thank you for allowing me the honor of leading the best of the best.

Have a safe day!

Sincerely,



Ron L. Horton, Sr.
President



HEPACO and CSXT Team Members at the Banquet. Top Row (L-R): Neville Anderson, Glenn Blasingame, Clem Schimikowski, and Richard Horton. Bottom Row (L-R): Bob May, Bob Baxter, Ron Horton, Jr., Ron Horton, Sr., Mike Lunsford (CSXT), Harry Hopes (CSXT), Mike Austin (CSXT), Bill Hyatt, Jon Francisco, and Bill Gleason.